



# Product Safety Recall



## Do you own this product?

**Quad Lock MAG battery pack**

SKU: QMA-BPK-5000

Dates sold: 1 April 2023 – 13 September 2024

**Why the product is recalled:** The battery pack can overheat and catch fire.



**Hazard:** There is a risk of serious injury, damage to property or both if the battery pack overheats and catches fire.

This can occur even when the product is not in use.

Battery packs have overheated and caused property damage.



1. Stop using affected power banks immediately.
2. Submit the product details through the recall portal to receive a refund or store credit.
3. Dispose of the product in accordance with the local requirements for disposing of lithium batteries. Do not throw the product in the rubbish, home recycling, or public recycling boxes.



Ask our staff to find out more about the recall.

[recall@quadlock.com.au](mailto:recall@quadlock.com.au)

Visit the Quad Lock recall website: [www.quadlockcase.net/recall](http://www.quadlockcase.net/recall)



Purchased from: Various auto and bicycle accessory supply stores



Set yourself a reminder to check at home

- Take a photo of this notice
- Set a reminder on your phone

PRA 2024/20349

See [productsafety.gov.au](http://productsafety.gov.au) for  
Australian product recall information