



Product Safety Recall



Do you own this product?

XTM TTF Fridge Freezer Range – 20L, 30L, 40L, & 75L

Product Code: 717089 (20L), 717090 (30L), 717091 (40L), 717092 (75L)

Dates sold: 5 September 2025 - 15 July 2026



Why the product is recalled: The product does not comply with the mandatory Australian and New Zealand flammability requirements.

Hazard: Risk of serious injury, death or property damage if the product catches fire.



Consumers should stop using the product immediately and return the product to their nearest Supercheap Auto store for a full refund.



For further information:

Contact Supercheap Auto by phone on 1300 175 010 Monday – Friday from 8am to 6pm (AEST) and Saturday from 9am to 5pm (AEST) or visit www.supercheapauto.com.au



Purchased from: Supercheap Auto, instore and online from 5 September 2025 until 15 July 2026

See productsafety.gov.au for Australian product recall information



Product Safety Recall

FAQ	Answer
Which XTM fridge/freezer models are affected?	The recall applies to the XTM TTF Fridge Freezer Range in 20L, 30L, 40L and 75L models. You can check the product description, part number and PLU on the rating label located on the underside of the product. XTM TTF20 20L Fridge Freezer, Part No: CFB23020, PLU: 717089 XTM TTF30 30L Fridge Freezer, Part No: CFB23030, PLU: 717090 XTM TTF40 40L Fridge Freezer, Part No: CFB23240, PLU: 717091 XTM TTF75 75L Fridge Freezer, Part No: CFB23275, PLU: 717092
Why has the product been recalled?	The product does not comply with mandatory Australian and New Zealand flammability requirements.
What should I do if I own one of these products?	Please stop using the product immediately and return it to your nearest relevant store for a refund.
Can I keep using the product until I return it?	No. For your personal safety, please immediately stop using the product.
Do I need proof of purchase?	No. Proof of purchase is not required to return the recalled product and receive a refund.
How will I be refunded?	You will be refunded in the same way you originally paid. You can also choose store credit if preferred.
Can I return it to any store?	You can return the product to any Supercheap Auto store.
Can I get a replacement instead of a refund?	Replacement units are not currently available. You can receive a refund or choose store credit if preferred.

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FAQ	Answer
Can I exchange it for a different product?	Replacement units are not available. If you would like to purchase a different product, please speak with your local store when returning the recalled item.
Will I receive a discount on another fridge?	There is currently no confirmed recall discount offer. Customers may use their refund or store credit toward another product if they choose.
Do I need to return the original box or packaging?	Original packaging is not required but is appreciated. Please return the recalled product and any included components you still have.
Do I need to return power cords or adapters that were included with the recalled product?	Please return any cords or accessories that were included with the recalled product.
What if I am travelling or cannot get to a store immediately?	Stop using the product immediately. Return the recalled product to the nearest Supercheap Auto store as soon as you are able. If you are unable to access a store for an extended period, please contact Customer Care.
Can I mail the product back?	Do not mail the product back. Customers should return the product in-store so safe disposal can be arranged. If you cannot access a store for an extended period, please contact Customer Care.
Can I dispose of it myself?	No. The product is subject to a recall and should be returned to store. Stores will arrange safe disposal, including handling refrigerant gases that must be disposed of by specialists.
Is there a return deadline?	There is no return deadline. However, customers should stop using the product immediately and return it as soon as possible.

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