

# PRINETTI®



## CERAMIC TOWER **FAN HEATER**

IA1864A

**INSTRUCTION MANUAL**



Please read and save all instructions to ensure safe and effective use of this Appliance

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# General Information and Safety Instructions

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Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Please keep this user manual in a safe place along with your purchase receipt and carton for future reference. If applicable, pass these instructions and packaging on to the next owner of the appliance. Always follow basic safety precautions and accident prevention measures when using an electrical product.

1. Before connecting the Prinetti Ceramic Tower Fan Heater®, ensure your outlet voltage and circuit frequency correspond to the voltage stated on the product rating label.
2. To protect against the risk of electric shock, do not immerse this Tower Heater, cord set or plug in water or any other liquid.
3. Do not use an extension cord unless completely necessary with the Tower Heater.
4. If an extension cord is used, please ensure that it has a rating equal or exceeding the rating of this product.
5. Do not pull or carry by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces.
6. Do not bend or damage the cord.
7. Never force the plug into a power outlet.
8. Always unplug the Tower Heater when not in use. To disconnect from the power outlet, grip the plug and pull away from the power outlet. Never pull by the cord.
9. The power plug must be removed from the power outlet before cleaning, servicing, maintenance or moving the Tower Heater.
10. Do not move or lift the Tower Heater while the power cord is still connected to the power outlet or still on. Always ensure it is switched off and has cooled down before moving.
11. Do not use the Tower Heater if the plug, cord or the product itself is damaged. Please contact the After Sales Support Line on 1300 777 137 for further advice.
12. Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.
13. The Tower Heater is intended for indoor household use only. Do not use it for commercial purposes.
14. Do not use the Tower Heater for other than its intended use.

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# General Information and Safety Instructions (cont.)

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15. This unit has no user-serviceable parts contained within. Do not attempt to repair, disassemble or modify the Tower Fan.
16. Improper installation may result in the risk of fire, electric shock or injury to person.
17. The manufacturer is not responsible for any eventual damage caused by improper or faulty use.
18. The use of attachments not sold or recommended by the manufacturer may cause fire, electric shock or injury.
19. The Tower Heater is not intended to be operated by means of an external timer or any type of separate remote control unit.
20. The Tower Heater is not a toy. Supervise young children to ensure they do not play with this product.
21. The Tower Heater is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.
22. Do not leave the Tower Heater unattended when plugged in. Always switch off and unplug when you are not using the Tower Heater.
23. Do not leave the Tower Heater operating whilst sleeping.
24. Do not operate or place any part of the Tower Heater on or near any hot surfaces (such as a gas or electric burner, or a heated oven).
25. Do not place the Tower Heater on or near combustible materials such as curtains or tablecloths.
26. Do not touch hot surfaces. The temperature of the outer body can get very hot while the Tower Heater is in operation. Allow the unit to cool down before moving.
27. Never block the openings of the Tower Heater or cover the Tower Heater whilst in use. Covering the Tower Heater may create a risk of fire.
28. Do not insert foreign objects into the openings of the Tower Heater, doing so may cause fire or electric shock.
29. Allow for adequate air circulation in the room when operating the Tower Heater.
30. Do not operate the Tower Heater with wet hands.
31. Do not use the Tower Heater in the immediate surroundings of a bath, shower or swimming pool.
32. Always operate on a dry, level surface.

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# General Information and Safety Instructions (cont.)

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33. Do not clean with metal scouring pads. Pieces may break off the pad and touch the electrical parts, creating a risk of electric shock.

**WARNING:** If the power cord is damaged, the power cord must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

**WARNING:** This product has not been designed for any uses other than those specified in this booklet.

**WARNING:** Do not cover the Tower Heater. This may create the risk of fire.

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# Parts List Diagram

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## Front of Unit

1. Temperature Display
2. LED Touch Screen Control Panel
3. Base



## Back of Unit

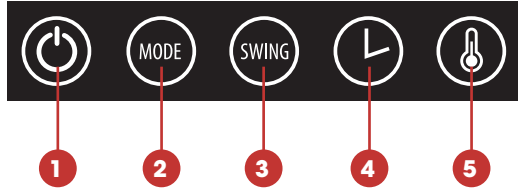
4. Carry Handle
5. Back Cover
6. Main Power Switch

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# Parts List Diagram (cont.)

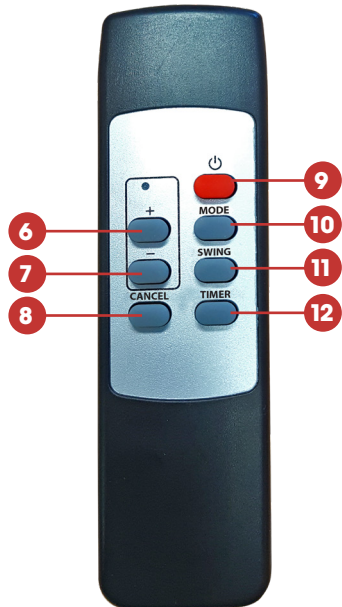
## LED Touch Screen Control Panel

1. Power/Standby Button
2. MODE Button
3. SWING Button
4. Timer Button
5. Temperature Control Button



## Remote Control

6. Temperature Increase Button
7. Temperature Decrease Button
8. CANCEL Button
9. Power/Standby Button
10. MODE Button
11. SWING Button
12. TIMER Button



# Getting Started

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## Before First Use

Please ensure you follow the steps below before using this appliance. We recommend you keep the original packaging for storing your Tower Heater when not in use.

1. Unpack the product but keep all packaging material until you have made sure your new Tower Heater is undamaged and in good working order. Plastic wrapping can be a suffocation hazard for babies and young children so ensure all packaging material are out of their reach.
2. Remove the twist-tie which is securing the electrical cord. Uncoil the cord and straighten it to remove any kinks. Do not use the product if these parts are damaged. In case of damage, phone the After Sales Support Line on 1300 777 137.

**CAUTION:** Do not touch hot surfaces. The temperature of the outer body can get very hot while the Tower Heater is in operation. Allow the unit to cool down completely before cleaning or packing the unit away for storage.

**NOTE:** You may notice a slight odour being emitted from the Tower Heater during the initial use. This is normal and odour will cease with continued use.



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# Instructions

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1. Connect the plug into a power outlet and switch on. Press the main power switch on the back of the Tower Heater to the "I" (ON) position. The Tower Heater will beep, and the LED touch screen control panel will illuminate to display the room temperature.
2. Press the  button on the LED touch screen control panel (or remote control) to power ON, the Tower Heater will enter fan only mode. The fan will activate but the Tower Heater will not emit any heat.
3. Once the Tower Heater has been switched on by the main power switch, and the  button on the LED touch screen control panel (or remote control) has been pressed, use the MODE button to select a heating mode.



## Low Heat Mode

Heats at 1000W for low level heating. On this mode the Tower Heater will reach the desired temperature slower as it blows at low heat.


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## High Heat Mode

Heats at 2000W for high level heating. On this mode the Tower Heater will reach the desired temperature faster as it blows at high heat.

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4. Press the SWING button on the LED touch screen control panel (or remote control) to activate the oscillation. With this function the Tower Heater will oscillate side to side which helps circulate the heat in the room. This function will work in any mode. Ensure you switch off the oscillation function once you are finished to return the Tower Heater back to the starting position.
5. Press the timer button on the LED touch screen control panel (or remote control) to select a time. The timer is setup in 30 minute increments and can be set from 0.5 hours (30 minutes) up to 7.5 hours (7 hours and 30 minutes).
6. Press the temperature control button on the LED touch screen control panel (or press the temperature increase/decrease buttons on the remote control) to adjust the temperature setting of the Tower Heater. The temperature settings range from 18-45°C.
7. When you are finished using the Tower Heater, press the  button on the LED touch screen control panel (or remote control). The heat will turn off but the fan will continue to operate until the Tower Heater has cooled down. The LED touch screen control panel will display the temperature of the Tower Heater until it returns to room temperature.
8. Once the fan has stopped operating, switch off the main power switch at the back of the Tower Heater, and unplug the unit from the power outlet.

**CAUTION:** Never block the openings of the Tower Heater or cover the Tower Heater whilst in use. Covering the Tower Heater may create a risk of fire.

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# Instructions (cont.)

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## Remote Control Operation

To use the remote control, make sure the Tower Heater is plugged into a power outlet and the main power switch on the back of the unit is switched to the ON position ("I").

The remote has an additional 'CANCEL' feature included. Press the CANCEL button on the remote control to cancel any temperature setting and exit the temperature setting modes, the other modes will remain unchanged and the temperature indicator light will turn off. The Tower Heater will then default to display the room temperature on the LED touch screen control panel.

Switch the Tower Heater off using the main power switch at the back of the Tower Heater when you are finished using the Tower Heater.

Each time you press a button on the remote control, the remote sensor on the Tower Heater will pick it up and the Tower Heater will beep to acknowledge the selection.

## Battery Replacement

If the batteries in the remote control need to be replaced, slide down the battery cover located on the back of the remote control. Check the inside of the remote control battery chamber for the polarity symbols, then insert the replacement 2 x AAA batteries.

**NOTE:** For the remote control to operate correctly, the remote control must be in line of sight of the remote sensing window on the LED touch screen. There will be no change in the function of the unit if the remote control handset is not in line of sight of the unit, or if there are any obstacles between the remote control and the remote sensing window.

## Safety Thermal Cut-Out

The Tower Heater has an overheat protection system that shuts off the Tower Heater in the event of overheating.

Should the Tower Heater stop working, turn it off and inspect the air inlets and outlets for blockages. Wait for the Tower Heater to cool and for the protection system to reset before attempting to restart the Tower Heater (this may take around 10 minutes).

## Tip-Over Switch

The Tower Heater has a safety tip-over switch built-in that switches the Tower Heater off automatically if the appliance is ever knocked over.

If this occurs, it is highly recommended to manually switch off the appliance before standing the Tower Heater upright again. Ensure that the Tower Heater is placed on a flat, level surface before turning it on again.

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# Cleaning, Care and Maintenance

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1. The exterior of the Tower Heater can be cleaned by wiping over it with a soft damp cloth.
2. Always dry thoroughly with a soft dry cloth after cleaning.
3. Use a vacuum cleaner with a soft brush attachment to remove dust and dirt from air openings.
4. Do not use abrasive cleaners or furniture polish as this can damage the surface finish.
5. Ensure that the Tower Heater has dried completely before turning it back ON.

**CAUTION:** Always unplug the Tower Heater when cleaning or assembling.

**WARNING:** Do not use metal scouring pads to clean the Tower Heater, pieces may break off the pad and touch the electrical parts of the Tower Heater, creating risk of electric shock.

**NOTE:** Always ensure the Tower Heater is switched off and unplugged when not in use. The unit should have completely cooled down before cleaning.

**NOTE:** Do not use harsh or abrasive cleaners to clean the Tower Heater, as this could cause damage the finish of the appliance.

**WARNING:** Never immerse the Tower Heater, cord or plug into water or any liquid when cleaning.

**NOTE:** As a result of continual improvements, the design and specifications of the product within may differ slightly to the unit illustrated on the packaging.

## Storage

1. Before packing away the Tower Heater for storage, ensure it is clean and dry.
2. We recommend storing the Tower Heater in its original carton to protect it from dust.
3. Store the Tower Heater in a clean and dry place, out of children's reach.
4. Do not place heavy objects on top during storage

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# Warranty Information

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## Congratulations on your purchase

This Prinetti® Ceramic Tower Fan Heater is warranted to be free from defects in material and workmanship under normal use and service conditions for a period of 12 months from the date of purchase of this article. Evidence of unfair usage or incorrect adjustment by the owner will void this promise. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion.

The benefits conferred by this manufacturer's warranty are in addition to all other rights and remedies in respect of the product which the consumer has under the Australian Consumer Law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## Conditions of Warranty

All warranty coverage extends only to the original retail purchaser from the date of purchase. Please keep your receipt, tax invoice or other proof of purchase.

This warranty does not extend to any damage to a product caused by abuse, improper or abnormal usage, or repairs not provided by us or our Service Centre. Nor does this warranty extend to products used for commercial or rental purposes. This warranty does not cover ordinary wear, tear and weathering, failure to follow directions, improper installation, improper maintenance or acts of God (such as damage caused by storms, lightning, heavy winds and by snow or ice).

## Making A Warranty Claim

In order to make a claim under this warranty please direct your enquiries to our Service Centre. You can contact them on our 1300 777 137 Phone Number from Australia or 0800 824 556 Phone Number from New Zealand or send mail to them at:

### **Uncle Bill's Service Centre:**

2/24 Anderson Road, Smeaton Grange, NSW 2567 – if mailing please include your contact details.

A service representative will then assist you in the appropriate action to be taken. For efficient processing of your enquiry please have proof of purchase, the date of purchase and the retailer name you purchased the item from, and the brand on the product. Photos of the product, and scans of receipts, may be requested to assist with your claim.

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# Warranty Information (cont.)

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## The service centre representative will assess the claim. If:

1. There is a minor fault, they can offer either a replacement spare part, replacement unit, repair or other suitable remedy.
2. There is a major fault, they can offer a replacement, repair or suggest you return to the store you purchased it from for a full refund.

**NOTE:** A request for compensation will need documentary evidence of the loss or damage suffered. It will also need to be evidenced that such a loss was a reasonably foreseeable result of a failure by Uncle Bill's to comply with a consumer guarantee under the Australian Consumer Law.

3. The product was damaged through abnormal use, no refund or repair can be offered.

If the product needs to be returned and all the warranty criteria has been met, the consumer is to return the product to the place of purchase (along with their proof of purchase) and all costs involved with this will be the responsibility of the consumer.

Our sales and service centre has been set up to provide assembly assistance, technical support, replacement parts and accessories, and to efficiently handle all warranty related matters. Please note upon receiving your warranty claim our Service Centre will send, via post or email, a repair and refurbished goods or parts notice.

If you require an alternative format of this instruction manual such as website, DVD or by email please contact [service@unclebills.com.au](mailto:service@unclebills.com.au) to obtain a copy.

## SERVICE CENTRE

Contact details and hours of operation.

Phone: 1300 777 137

Email: [service@unclebills.com.au](mailto:service@unclebills.com.au)

9:00am – 4:30pm (AEST) Monday to Friday (excluding Public Holidays)

9:00am – 3:00pm (AEST) Saturday

This product is warranted and imported by:

Uncle Bill's (Australia) Pty Ltd

48B Egerton Street

Silverwater NSW 2128, Australia

Phone: 02 8799 3500

Item: IA1864A



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# Notes

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AFTER SALES SUPPORT AU 📞 1300 777 137 NZ 📞 0800 824 556 ✉ [service@unclebills.com.au](mailto:service@unclebills.com.au)