



Trouble Shooting help for SpotClean AutoMate @ SCA



SpotClean AutoMate 4720X



Problem	Causes	Remedies
Machine wont pick up fluid	Customer not holding tools at correct angle	Get customer to show you how they use the product.
	Dirty Water Tank is full.	Empty tank.
	Excess formula in Flex Hose.	Lift tool and point upwards to allow water in hose to flow into the Dirty Water Tank.
	Incorrect cleaning formula tank has excess foam in it	Use BISSELL® 2X Portable Machine formulas only.
	Dirty Water Tank is improperly seated onto base.	Remove tank and reseal onto unit.
	Dirty Water Tank plug is unplugged.	Push in tank plug until properly sealed.



SpotClean AutoMate 4720X



Problem	Causes	Remedies
Reduced spray or no spray	Spray nozzle clogged.	Clean spray nozzle using an unfolded paper clip.
	Clean Water/Formula Tank empty.	Check/fill tank.
	Clean Water/Formula Tank insert clogged.	Clean insert at bottom of tank.
	Pump needs priming.	Lift Clean Water Tank while pressing the spray trigger OR gently squeeze clean tank while pressing spray trigger.
	Clean Water/Formula Tank not fully seated.	Remove and reinstall tank.



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Problem	Causes	Remedies
Machine cutting out when dirty tank isn't full	Wrong chemical or too much chemical used, and excess foaming is occurring.	Use correct formula and amounts.
Dirty Water Tank Leaking	Opening at bottom of dirty tank not closing properly	Remove and clean parts inside dirty tank
	Non-Bissell formula used which has rotted seals	Warranty voided.
	Non-Bissell formula used which has rotted seals	Warranty voided.
	Dirty Water Tank not properly seated onto machine.	Remove and reseal onto unit.



SpotClean Turbo AutoMate 1558X



Problem	Causes		Remedies
Reduced water or no water coming thru	Formula and Clean Water Tank may be empty.	Refill tank.	
	Spray nozzle clogged.	Clean spray nozzle using an unfolded paper clip.	
	Formula and Clean Water Tank may not be seated properly	Remove and reseal tank.	
	Clean water tank is warped because water temp too high	Replace tank	
	Pump may have lost prime	Hold end of hose below water level in tank to prime.	



SpotClean Turbo AutoMate 1558X



Problem	Causes		Remedies
Loss of suction	Customer not holding tools at correct angle.	Get customer to show you how they use the product.	
	Tanks may not be seated properly.	Pick up both tanks and reseal them so they fit snugly on the unit.	
	Dirty Water Tank has picked up maximum amount of dirty water and has reached full line.	Empty Dirty Water Tank.	

